## Pediatric Learning Center, Inc.

# Annual Report

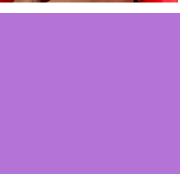
2024-2025

A thriving hive starts with early support and a strong community.













## Message from our Executive Director

Dear Friends,

As I reflect on the 2024 - 2025 year at the Pediatric Learning Center, I am filled with gratitude and pride for what our team, families, and partners have accomplished together.

This past year was not without challenges. Like many in Early Intervention, we experienced staff turnover and growing demands for services. While those moments tested us, they also strengthened us. Our team rallied together, welcomed new therapists, and continued to provide compassionate, high-quality care for the children and families who rely on us.

We celebrated two exciting milestones this year. In July 2024, PLC was awarded a grant from Tennessee Early Intervention System (TEIS) to become an Early Intervention Resource Agency (EIRA). This designation strengthens our ability to serve families, provide resources, and expand our impact across the community. In addition, we opened our new office in Millington, allowing us to reach more families and ensure that children can access services closer to home. These achievements reflect both the growing need for early intervention and the dedication of our staff and supporters who make this work possible.

Since opening our doors in October 2022, we have seen firsthand how small steps can lead to life-changing progress. Every milestone reached - whether a child taking a first independent step, saying a new word, or learning to self-feed, reminds us why our work matters. Families trust us to walk alongside them during some of their most important years, and that is a responsibility we hold close to our hearts.

We are especially grateful to our community of supporters who believe in our mission. Your generosity makes it possible for us to expand services, invest in our team, and ensure that more children receive the interventions they need to thrive.

Looking ahead, we are excited to continue building stronger programs, deepening our partnerships, and reaching even more families across our community. Together, we are creating brighter futures - one child, one family, and one step at a time.

With gratitude,

Elizabeth McMahon Kraus, MA, CCC-SLP Executive Director Pediatric Learning Center, Inc.

## **Our Programs**

#### **Founding Date:**

October 18, 2022

#### **TEIS Edison ID:**

0000265173

#### Services Provided:

Speech & Language Therapy
Occupational Therapy
Feeding Therapy
Physical Therapy
Early Intervention

#### Mission:

The mission of the Pediatric Learning Center, Inc. is to provide a comprehensive, evidence-based team approach to education and intervention that allows for collaboration with community partners while focusing on services for children and their families in a family-centered environment.

#### Vision:

The Pediatric Learning Center, Inc. is one of the leading providers of therapy and education services for children and their families in the Mid-South. Our pediatric programs provide children with opportunities to learn and grow in an inclusive and family-centered environment. Our team consists of a wide variety of pediatric professionals working together to provide comprehensive, evidence-based care in a collaborative and supportive environment allowing for advanced clinical training, research, and professional development.

## Our Work: Highlights of the Year 2024-2025



5,661 Sessions Provided





Served 680 Families



Shelby & Tipton Counties



# Our Work: Highlights of the Year 2024-2025



Received Grant
from Tennessee
Early Intervention
System (TEIS) to
add Early
Intervention
Developmental
Therapy services





Attended the
"Time for Teaming"
training event with TEIS in
May 2025

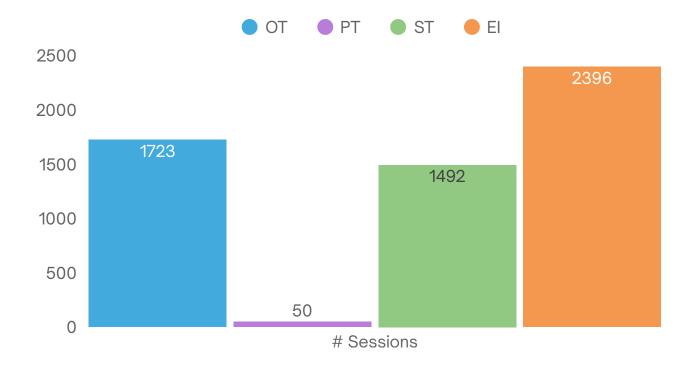


Opened office in Millington, TN in May 2025



## By the Numbers

In 2024–2025, the Pediatric Learning Center delivered 5,661 individual sessions to children and families across our community.



Note: El services started in August 2024 and PT services started in April 2025.

Open Play Events

8

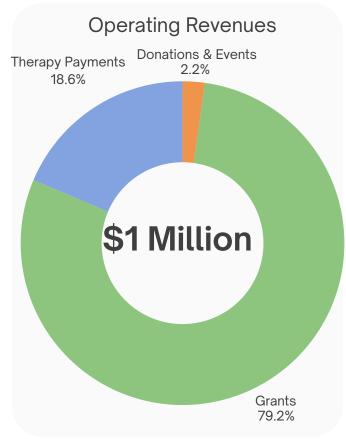
Speech & Language Screenings at local childcare centers

87

95% of revenue was paid by government support

-TennCare / Medicaid -Tennessee Early Intervention System (TEIS) Department of Disability & Aging (DDA)

## **Financial Reports**







**Operating Expenses** 

Nonpayroll Programming
Fundraising 0.7% 8.2%

\$1 Million

Payroll & Benefits
91.2%

## Financial Highlights

This year brought significant growth for the Pediatric Learning Center, reflected in both our revenue and expenses. Due to the Early Intervention Resource Agency (EIRA) Grant awarded by the State of Tennessee Early Intervention System in July 2024, we experienced a substantial increase in funding that allowed us to expand our reach and strengthen our programs.

In addition, we saw steady growth in therapy billing reimbursements, reflecting the increasing number of families we are serving. Our fundraising capacity also expanded, thanks to the generosity of our donors, sponsors, and community partners who continue to believe in our mission.

Together, these revenue streams have positioned PLC to invest in the future by supporting our dedicated team, enhancing program quality, and ensuring that more children and families in our community have access to the early intervention services they need.

## **Payers for Services**

Tennessee Early Intervention System (TEIS)
Anthem
Blue Cross Blue Shield
BlueCare
TennCare Select
United Healthcare
UMR

## **Community Partners**

Each year, the Pediatric Learning Center partners with corporations and community supporters to advance our mission. Their generosity makes it possible for us to provide life-changing early intervention services to children and families across our community. These partnerships strengthen our ability to expand programs, support our dedicated team, and ensure more children have the resources they need to thrive. Together, we are building brighter futures—one child, one family, and one step at a time.

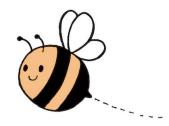








## **Fundraising Events**



## **2024 - 2025 Sponsors & Donors**

#### Bee a Hero (\$5,000 +)

Horton Management Services (HMS) Alex & Elizabeth Kraus

## Bee a Champion (\$2,500 +)

Archaea Energy Christy Fields

## Bee an Advocate (\$1,000 +)

Two by Two Properties **Connie Gleaves** Rebecca Taylor

### Bee a Partner (\$500+)

Costco Horace & Rynae Taylor

#### Bee a Friend (\$250+)

Crye-Leike Realtor, Jon Loveless State Farm Insurance, William Ashworth Richard & Martha Webb **Leaders Credit Union** 





#### PARTY AT THE "HIVE

#### GRAND OPENING & FUNDRAISER CELEBRATION

Saturday, May 17

10:00 - 12:00 PLC New Office 4765 Cuba Millington Rd, Millington, TN 38053

Join us at our new office in Millington! It will be a "HIVE" of activity as we celebrate our Grand Opening! We'd love to see you there! This event is open to the community, but especially all past and present  $families\ receiving\ services\ with\ the\ Pediatric\ Learning\ Center.$ 

OUTDOOR GAMES ARTS & CRAFTS

PETTING ZOO POPSICLES FACE PAINTING BALLOON ANIMALS T-SHIRT SALE

SNACKS SILENT AUCTION

901-290-8558

www.plcmemphis.org

