



COMMUNICATION & PARTICIPATION

PARENT COMMUNICATION

An important part of therapy is communication between therapists and the parents/caregivers. Communication can take the form of various methods listed below.

HIPAA COMPLIANT EMAIL: If the Pediatric Learning Center needs to send you information, it will be emailed to you through our HIPAA compliant email message. We do this to ensure that your child's private information is protected.

PHONE / TEXT: Our team members will often contact you via phone or text regarding scheduling updates or to provide/receive information pertaining to your child's session. Please ensure that your contact information is always current. Please note, we discourage our therapists from providing details about therapy sessions via text and voicemails.

NEWSLETTERS AND ANNOUNCEMENTS: For information that needs to be dispersed to a wide audience, the Pediatric Learning Center will email newsletters and announcements out to all parents/caregivers and community partners. Information included on these emails is not patient or therapy specific. Some topics that are included in these emails are clinic closing notifications, inclement weather actions, policy updates, articles of interest, upcoming events, etc. If you are not receiving these emails, you can sign up on our website under the **Newsletter** page.

SOCIAL MEDIA: The Pediatric Learning Center has very active social media posts on Facebook and Instagram. Please search for "Pediatric Learning Center," look for our bumble bee mascot, and like our social media pages to keep up-to-date with all our events and happenings. *****Please note that due to professional ethics and standards, our team members are unable to accept "friend" requests while they are actively providing services to your child.***



PARENT PARTICIPATION

Parents/caregivers are a key member of a child's therapy team. Our therapists implement the service delivery model of **Family Guided Routines Based Intervention (FGRBI)**. Your child's therapists will work with you to address the goals, concerns, and priorities you have for your child and family. We know children learn best with familiar people while they are doing meaningful activities like getting dressed, eating a snack, or playing with their siblings and peers. These routine activities help children learn and carry-over skills. Your child's therapists will work with you, your child, and the materials you have available in your home environment. Your child's therapists will help you choose routines and activities that are meaningful, interesting, and occur frequently in your everyday routines to provide your child opportunities to practice skills. By working together, your child will have opportunities to learn throughout the day, every day – not just during weekly sessions.

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